

Welcome and Introductions



Brief History

- DOJ funded RRT for 18 months
- RRT dedicated to make connections/referrals related to 12/14 almost exclusively.
- RRT funded by DOJ
- CSW picking up where RRT left off and expanding
- CSW referrals related to 12/14 and the community for every reason
- Supporting school system, social services, police department, senior center, etc.
- CSW funded by Town, NSHC, Voca, and Praxair

Training/Developments/Community Involvement

- OVS reporting training
- OVS compensation training
- Brain Health Training
- Domestic Violence/Sexual Assault Training
- Strengths based staff development
- IATP 2 Day Trauma Competency Training
- ~~Newtown~~ Memorial Commission *Sandy Hook Permanent*
- Middle School-School based advisory board
- SHS Wellness Committee for teachers
- Community Connections
- Leadership Coalition
- Prevention Council

CSW Specific Programming /Collaborations

- OVS Communications day for victim families
- Ongoing creation of portal for victim families only
- Collaboration with schools on plaque project
- SHS staff support bags
- Resiliency Center camp parent engagement bags
- Unique relationship with PD, Social Services, and Senior Center
- Teacher listening day with NSHC October 4
- Municipal Open house on October 5

*Monthly meeting
PD
Social Services
CSW*

Vision, Mission, Goals

• Integrate our work across the spectrum of what it means to be a healthy community

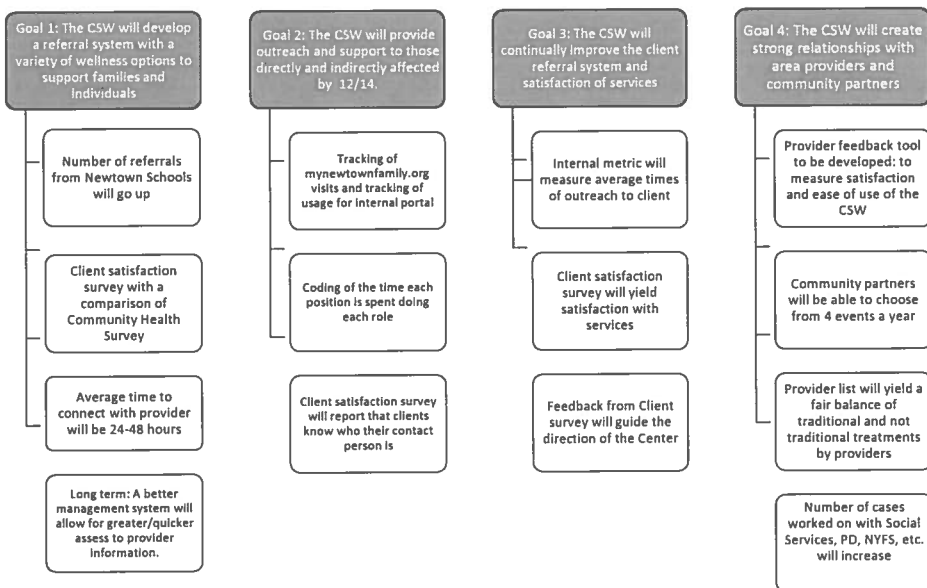
• What does wellness mean?

• Systems thinking

Best practices

- Communication hubs
 - Strategic thinking
 - Understand the bigger purpose

Measurement of Success



Advisory Board Review

- Review of expectations
- Given the Advisory Board expectations, how do you as a board expect to function and what do you expect from me?
- Needed:
 - A few people to look at malpractice and HIPA practices of the office
 - A few people to lend expertise on coding work flow and data
 - Chairperson

Data

Continuity of Data

Knowlton Group/RRT

- Strong evidence to support that there is a decreasing number of new and reoccurring clients and staffing could be adjusted accordingly
- RRT averaged during the entire duration of the project 2 new clients every day.

Center for Support and Wellness

- RRT employed 6 staff members
- CSW employees 4 staff members
- We have moved from 1 new client every other day to 1 new client every day

Continuity of Data

Knowlton Group/RRT

- Our forecasts anticipate an average of roughly sixteen new clients each month from February 2016 to July 2016
- We encourage the town resources that will inherit the roles and responsibilities of NRRT to continue to monitor, track, and update our forecasts as new data becomes available

Center for Support and Wellness

April 1- June 1, 2016 yielded approximately 16.3 new clients a month

On going

Continuity of Data

Knowlton Group/RRT

- The SHS Survivor/Witness Parent category had a reoccurrence rate of approximately 61%.

Center for Support and Wellness

Largest category of use of the CSW is Newtown Resident (39%); non SHS direct connection followed by Student of another Newtown School (28%)

Future Data Implications:

- *Concept of a Reoccurrence: A reoccurrence was defined by the RRT to exist when a client has their initial service followed by one or more occurrences (multiple service request and multiple interactions).*
- As a successful referral center, although we want to understand why someone would come back, we want to look at the positive connections to a provider.
- This would yield a low reoccurrence as defined by the RRT.

Future Data Implications:

- The CSW is aiming to be the single point of contact for mental health and Wellness resources. Instead of recurrences, it will be more fruitful to track the number of people seeking our services, the average length of time and number of outreach contacts, as well as successful provider connection. The standard follow up for every referral will be 1) Care navigator calls client 24 hours after referral, 2) Seven days after the referral, and 3) Twenty-Five to Thirty days after the referral. The burden of contact should lie with the staff and not with the client.

Future Data Implications:

- Improved coding of time spent doing outreach, initial assessments, case management, etc. We seek a few board members who can lend their expertise in this area.

Clients utilizing referral services	April 1-May 30	June 1-September 28	Total To Date
Female	19	39	58
Male	18	22	40
Total	37	61	98

April/May- average of a new client every other day
 June-September- average of a new client every day

Clients utilizing referral services	April 1-May 30	June 1-September 28	Total To Date
First responder/police/fire/emergency personnel	2	1	3
Newtown Resident	17	19	36
SHS Family member	3	5	8
SHS Parent	5	2	7
SHS Student	3	3	6
SHS Personnel/Staff	1	1	2
Student of another Newtown School	4	27	31
Teacher of another Newtown School	1	2	3
Victims Families	1	1	2
	37	61	98

Community Outreach -hours	April 1-May 30	June 1-September 28	Total To Date
Victims families	5	75	80
Funding options for victims families	1	10	11
Outreach to survivor families of the 12/community	2	5	7
Provider outreach for survivors	2	20	22
Provider outreach for community	20	35	55
Community Partners outreach for survivors	2	8	9
Community Partners outreach for community	35	55	90
			275

Future Meeting Dates

Announcements/Questions?